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# German Canadian Volunteer Newsletter

January  
2012



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German Canadian Care Home 2010 Harrison Drive Vancouver BC V5P 2P6 [www.gcch.ca](http://www.gcch.ca) 604-713-6531

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## Volunteers Needed

Wednesday Bingo  
At 3:00pm

Volunteers for Beauty Group

Volunteers who can play cards,  
games or chess

Volunteers to do Friendly Visits

Volunteers to write life reviews or  
stories

Volunteers who can communicate in  
a variety of languages

Volunteers for group outing and for  
escorting residents to appointments  
when needed

Volunteers who can perform music  
on an instrument or can teach the  
piano

Please contact Rosemary if you  
would like to help.

(604) 713-6531  
[rkustner@gcch.ca](mailto:rkustner@gcch.ca)

*Dear Volunteer,*

*On behalf of everyone at the German  
Canadian Care Home we want to wish  
you a Happy New Year!!! All the best in  
2012.*

*My Wishes for You...*

*Happiness deep down within.  
Serenity with each sunrise.  
Success in each facet of your life.  
Family beside you.  
Close and caring friends.  
Health, inside you.  
Love that never ends.  
Special memories of all the yesterdays.  
A bright today with much to be thankful  
for.  
A path that leads to beautiful tomorrows.  
Dreams that do their best to come true.  
Appreciation of all the wonderful things  
about you*

*Thank you for your kindness, patience  
and your effort throughout the year. We  
appreciate you very much.*

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## Why Volunteers are Needed in Care Facilities?

**Our resident may need you for one or all of the following reasons:**

- To relieve loneliness
- To take the place of family or friends
- To help the resident adjust to group living and the lack of privacy because the resident may long for someone to seek him or her out who is under no compulsion to do so.
- Because financial worries may rob the resident of any zest for life
- Because failing health may prevent the resident from venturing out
- Because the resident may be experiencing loss of balance or the loss of other physical functions and may be concerned
- Because the resident may be bored or apathetic and need to feel connected.

### **By the staff:**

The staff of care facilities may be valiantly trying to uphold the highest ideals of health care for seniors but there is never enough time, money or staff to ensure that every resident's needs are being met. Because many staff members realize their limits they welcome the interest and help of trained volunteers.

The German Canadian Care Home recognizes the vital role Volunteers' play in enriching the lives of our residents and we appreciate the time that long-term care Volunteers contribute.

It is our hope that the following information in our quarterly newsletter or upcoming education will help you begin to know German Canadian Care Home, its residents and its staff. Please inform Rosemary Kustner, Director of Recreation and Volunteer Services, if there is anything that would improve or help you grow with your volunteer experience.

Thank you for sharing your time and talents. Your thoughtfulness is appreciated.

## Expectation and the Rights of the Volunteer

- To be treated as a member of the health care team in the facility
- A suitable assignment with consideration for personal preference and education
- To receive information about German Canadian Care Home and the facility directive, philosophies, and programs which relate to Volunteers
- Training for the role
- Continuing education at the facility
- Sound guidance and direction
- To be heard and to have a part in planning
- To feel free to make suggestions
- Recognition in the form of:
  - expressions of appreciation
  - treatment as a member of a team

Your feedback and suggestions are important to us and it is necessary for quality improvement. Please feel welcome to send me your comments via email, mail, and phone or anonymously leave it with another staff or even under my desk.



## We Would Like to Thank Our Volunteers...

For your support with our Christmas Bazaar

We were able to raise \$21000.00.

Also with our Special Events throughout the year!!!

We couldn't have done without you.

We are very thankful!!!

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