

Reporting Accidents and Safety Concerns



Accidents do happen; however, they can be prevented. We want to make every possible effort to ensure the safety of our residents, visitors and staff.

Any accidents and safety concerns need to be reported immediately to any staff, nurse, or supervisor

We investigate, document and follow-up on all safety concerns and accidents. With the information we receive, we can problem solve and create recommendations to avoid any possible reoccurrence.

SAFETY MATTERS

Here are a few examples of harmful situations to report:

- ⇒ Any suspicious person on property
- ⇒ Unsafe objects, or broken equipment you notice that could potentially cause harm to another person
- ⇒ Falls
- ⇒ Situation where a resident is found on the floor
- ⇒ Injuries, such as bruises, that have no known cause
- ⇒ Loss/damage to property
- ⇒ Aggressive actions toward another resident, or another person
- ⇒ Choking incidents, or ingestion of harmful substances
- ⇒ Spills on the floor
- ⇒ Tripping hazards
- ⇒ Resident leaving the premises or property

Safety is our Goal.
What's yours?



Safety & Infection Control Information for Residents & Visitors





We have an extensive infection control program to reduce the amount of viruses and infections in the home.

How to stop the spread of germs and protect your loved ones from getting sick with influenza, norovirus, and other common infections?

- ⇒ **Stay home when you're feeling sick**
- ⇒ **Wash your hands regularly!!**
- ⇒ **Cover your coughs and sneezes**
- ⇒ **Get your flu and Covid-19 shots**
- ⇒ **Follow instructions on signs**
- ⇒ **Ask questions if you're unsure**

By following these simple steps, you can help prevent the spread of germs to residents, staff, volunteers, and visitors.



How to Report Abuse

Residents have the right to expect an environment which is safe and free from any abuse or neglect.

We have zero tolerance for any type of abuse. If you think, know, suspect, or are a person who is being abused or being treated poorly, please report it immediately to the Director of Care, or the Chief Executive Officer.

All reports of abuse or neglect will be thoroughly, promptly, fairly, sensitively and confidentially investigated and dealt with by the CEO.

Examples of Abuse:

Physical Abuse

The use of physical force to hurt someone

Financial Abuse

Theft

Emotional Abuse

Bullying, or the use of hurtful words

Sexual Abuse

Inappropriate touching

Neglect

Withholding care



Contact Information for Reporting Abuse

Chief Executive Officer

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Director of Care

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